

IVANTI MOMENTUM WEBINAR IVANTI ENDPOINT MANAGER OVERVIEW & DEMO FOR LANREV CUSTOMERS

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WEBINAR SUMMARY

I'd like to thank each of you today for joining Ivanti and our Momentum series 'Tech Brief' Webinar. The presentation covered Ivanti Endpoint Manager Overview & Demo for LANrev customers.

Presenters for this Momentum Tech Brief included, Mark Bastin and Jason Forsgren. In addition to our presenter/s, Mareike Fondufe, provided answers to the Chat and Q&A session.

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WEBINAR QUESTIONS AND ANSWERS

QUESTIONS

Can the MDM service push out the required configuration profile to macOS 10.13.4+ computers which is needed to specify which 3rd party kernel extensions can load without needing end-users to manually approve them. <https://support.apple.com/en-us/HT208019>

Is the app the only MDM enrollment option?

If we have LanRev licenses, are those backward compatible with the tool you are pitching today?

I assume the console is Windows only?

Will the cost be the same if we want to add more licenses later?

We were planning on purchasing new lanrev license in the near future, would it be best to wait or should we go ahead with our purchase?

Is there an easy transition from Lanrev to EPM or is it rip and replace?

Is there the ability to create a Query/Smart Group based on custom data like if we want to designate iPads by Freshmen, Sophomore, Junior or Senior?

ANSWERS

This version we are showing does not do the Kernel extensions but we are currently working on that and expect to be able to offer it soon

Yes at this time

They are not compatible per say but we are giving you the equivalent amount of licenses for EPM. So for example you have 100 LANrev license you will get 100 EPM licenses. Furthermore, you will be automatically entitled to the EPM licenses. You should be receiving a communication soon to learn how you can access the EPM licenses from the Licensing Portal.

Yes the main console is Windows only, we do offer a web console that your help desk can use we are also working on new HTML consoles that are specific to roles within the organization.

In most cases yes there are always exceptions, your renewal rep or TM can answer that for your individual case.

You can still purchase Volume Licenses this year. Depending on migration time lines it might make sense to buy them in EPM but we will give you those new volume licenses in EPM.

We anticipate most customers to run them side by side for a while, while the migrate, some of the settings can be moved where others need to be recreated. Due to differences in architecture there is not a way to completely copy everything from one.

Yes queries can be created based off anything in inventory or AD.

Will the web console be fully featured?

There are things that need to be done in the 64bit console but a lot of day to day activities can be done in via the web

Any chance Ivanti will offer a cloud hosted option?

We currently do have a cloud hosted version of EPM, this is hosted and not SAAS - we are working on a SAAS. Due to hosting cost this is priced differently please contact your Sales Rep for more info.

When you say that the main console in Windows only, there is not an equivalent of Lanrev admin for Mac anymore ?

The LANrev console still works on Mac. The EPM console has always been Windows only and at this time we have no plans to create a Mac version of that, we are going to invest the time and resources into new HTML based consoles.

Would you show the web interface today ?

"Ivanti Endpoint Manager for Security (Formerly LANDESK Security Suite)" provides Patch Management; As a LANrev customer using patch management, does Endpoint Manager for Security come with the Endpoint Manager?

Yes you will be entitled for EPM and Patch when you are using the LANrev client management with Patch today.

Wait, so we're losing our Mac console?

Yes EPM currently does not have a Mac Console.

Does EPM have a self-service kind of App store solution ?

Yes it does on supported OS's. Android, iOS, macOS and Windows.

Are we going to have to factory reset each of our DEP-enrolled devices?

Yes unfortunately Apple does not allow for 2 MDM's to be enrolled to the same device. If apple were allow a migration in the future we will also add that functionality.

When will the EPM be available to LANrev customers?

It is available today, your licenses should have been updated the end of March. If not please reach out to us and we will make sure we get that corrected. We will also be sending another communication soon to outline how you can access your EPM licenses from the license portal.

Will the HTML consoles be as functional as the Windows version or will we need to use the Windows console for full functionality?

There will still be times you need the full console for some actions but we are expecting most day to day functions will be accomplished in the other consoles, this is still in early development so I do not have all the details today.

How are we going to deal with existing VPP purchases during migration?

VPP is fully supported so is multiple tokens. In our VPP if the devices is not enrolled in EPM but is using a VPP

	license we will show that device by serial number in the interface
When we purchase new licenses; Will new licenses take on the LANrev model (high up front, low maint) to match existing or the LANdesk model (maint only throughout)?	In general, the cost will stay the same when you add on. Please contact your Ivanti Sales rep to look at your specific license situation.
How does imaging work for MacOS versions?	We use a netboot tied to a pxe server to lay down the Mac image. We are working on a new work flow for DEP imaging the apple is moving to with the announcement that monolithic imaging on macOS being a thing of the past.
ut is there a way that this solution can see what the latest iOS version is thats out and make sure that all the iOS devices are at that version, if not send email alert?	No not at this time
What type of management is available for Chromebooks, other than inventory? And if only inventory, does that consume a regular license or are those free devices?	Right now all management for Chrome is inventory only there are a few OEM doing limited management . It does use MDM licenses but we give you two for every client license you have, if you are one our user license models it is free. so it depends on licenses
Will Queries in LANDesk be able to import LANrev Smart folder/groups?	No not at this time
Will LANrev Command Favorites be importable?	We are looking at adding those in a future release the team is working on those now.
Are LANrev Heartbeats gone? ie Red/Green or Last Checkin indications...	Yes we do not due heartbeats we do show timestamps of last checkin and queries can be used to generate reports based on time ranges etc
Can we tie our Ivanti MDM server to our DEP account and have our iPads enrolled into the Endpoint Manager automatically?	Yes Dep is fully supported
Do the timestamps have to be manually gathered or do they update in real time?	They update as the device checks in
So one application server and a connection to a SQL database? Can it run SQL-LITE versions? What limitations?	Yes we do support a sql express or full sql it depends on node count and other use but most customer with less that 7k devices can use one server running SQL express
Does remote control work for iOS devices?	No

Does EPM have Distribution Points, i.e. all Europe Offices get serviced by an EMEA DP directly, not the Main EPM Server once the Task has been deployed?

What took the place of smart groups? I use quite a few of them in LanRev

Does remote control work for MacOS devices?

Can we create new packages from the web console?

Does the new Patch Manager include the same Third-Party patching that LANrev did?

Will migration assistance be available for Customers coming from LANREV?

there won't be a Mac console ever for EPM ?

Question regarding switch over from Lanrev. Do we need to wipe/erase each device to convert to new system?

How can I get a complete solution with test licenses to test it before migration?

Chat questions

What's the does the device registration process look like? Can the end user register their own devices?

Is patch management included out of the box or is it an add-on?

Question regarding switch over from Lanrev. Do we need to wipe/erase each device to convert to new system?

Yes we call them preferred servers but we do have them so the devices are getting files from a local resource.

We use queries and custom created groups that you see in the network view

Yes we can remote control macOS

Yes software dist works in the web console

Yes, it will actually contain more titles.

There is support and we are working on a professional services package but that will most likely be at an additional cost for those services

At this time there will not be a Mac console added in the next year.

MDM they either need to be wiped or un-enrolled and re-enrolled- Clients can be migrated with an SWD package

You can download a trial from our website that gives you a 45 day evaluation.

Yes MDM enrollment is done via an app that the end user puts in corporate email address and password for.

patch management is included OOBE

this depends on the device you may have to wipe and reinstall.
